



Mead Tasting Room + Farmers' Market Associate

Mānoa Honey & Mead – Wahiawā, HI 96786

About Our Company:

Mānoa Honey & Mead is a family-owned company that was founded out of a deep appreciation for the ancient art of beekeeping. By transforming raw materials found in nature into products that showcase the beauty of Hawaii, we hope to share our love of Hawaii with others.

We are the one and only Honey & Mead producer in Hawaii and are looking for amazing team members to join our 'Ohana!

Job Summary:

We are seeking a friendly & motivated Tasting Room & Retail Sales Associate for our weekend mead tastings, retail store & Saturday KCC Farmers' Market honey booth! Our associates are ambassadors for Mānoa Honey & Mead and are responsible for creating a welcoming and positive environment for visitors at our Mead Garden and Honey House (retail store). Growth opportunity to Assistant Manager for the right candidate.

If you are looking to be part of a friendly, energetic, and family-oriented team within a hospitality focused environment, apply today!

Requirements:

- Self motivated and ability to multi-task in a fast-paced environment
- Good work ethic and positive attitude
- Organized, reliable and punctual
- Excellent customer service and hospitality skills with the ability to interact effectively with diverse groups of people
- Strong communication skills to educate and engage with customers
- Team player with proactive mindset
- Able to stand or walk for prolonged periods of time
- Able to work outdoors in varying weather conditions
- Able to lift 25-50 pounds

- Must be 21 years of age or older
- Weekend availability required - Fridays, Saturdays and Sundays
- Experience in retail sales or a similar hospitality setting preferred
- Must have a valid driver's license with clean driving record

Responsibilities:

- Provide excellent customer service in person and over the phone.
- Assist with set-up, host and service mead tastings for guests.
- Engage with guests in a concise, personal manner regarding honey & mead products, company history and general tourist information.
- Handle routine POS transactions which include operating the POS system, processing returns, discounts, employee purchases, & handling cash/change.
- Stay current and curious on general honey & mead knowledge.
- Keep tasting room and retail store clean and stocked with product.
- Manage KCC Farmers' Market: Loading/unloading van with necessary products for the market, set up and break down of market booth & product displays alongside market assistant, provide friendly customer service & efficient sales transactions.
- Assist with honey production on an as needed basis (training to be provided).
- Other duties may be assigned depending on skill set.
- Strong growth opportunity to Assistant Manager for the right candidate.

Job Types: Part-time or Full-Time

Salary: From \$16.00/hr - \$20.00/hr

Benefits:

- Dental insurance
- Health insurance
- Vision insurance
- Employee discount

Schedule: Fridays, Saturdays, Sundays

- 8-hr general shift (10:00am - 6:00pm)
- 1st & 3rd Saturdays only: KCC Farmers' Market (5:30am - 1:30pm shift)

Work Location: In person at Wahiawa facility and KCC Farmers' Market